



Illinois State Board of Education

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Jesse H. Ruiz
Chairman

Christopher A. Koch, Ed.D.
State Superintendent of Education

Date: January 14, 2011

MEMORANDUM

TO: The Honorable John J. Cullerton, Senate President
The Honorable Christine Radogno, Senate Republican Leader
The Honorable Michael J. Madigan, Speaker of the House
The Honorable Tom Cross, House Republican Leader

FROM: Christopher A. Koch, Ed.D. *Christopher Koch*
State Superintendent of Education

RE: Private Business and Vocational Schools
School Visitation and Complaint Report to the Legislature

Pursuant to the requirement of the Private Business and Vocational Schools Act, 105 ILCS 425/14.2, the following list of Private Business and Vocational School names, addresses, visitation dates and complaints for the period, January 1, 2010, through December 31, 2010, are submitted for review.

If you have any questions regarding this information, please contact Patrick Murphy, Division Administrator, Educator and School Development Division, 217/782-2948.

cc: The Honorable Pat Quinn, Governor
Jillayne Rock, Secretary of the Senate
Mark Mahoney, Clerk of the House
Legislative Research Unit
State Government Report Center

105 ILCS 425/14.2 Annual Report

The following table responds to:

(1) The name and address of each school with respect to which or with respect to a representative of which a written or verified complaint was made or filed under Section 14.1, Section 17 or any other Section of this Act during the immediately preceding calendar year and, if more than one such complaint was made or filed with respect to that school or any of its representatives during that year, the total number of those complaints.

(2) With respect to each complaint referred to in paragraph (1), a statement of whether the Superintendent has investigated the complaint and if so, the findings that were made and the action that has been taken by the Superintendent.

School Name and Address	# of complaints	Investigation Conducted	Findings of Investigations	Superintendent Action
Americare Institute 1834 Walden Office, Square 250 Schaumburg, IL 60173	2	2 complaints have been investigated	1 complaint investigated was determined that the school did not violate any provision of 105 ILCS 425 et al The other complaint is assigned to staff and is still ongoing	ISBE left a message for complainant to return our call , no response has been received from the complainant. N/A
BIR Training Center 3601 Devon Avenue, Suite 210 Chicago, Illinois 60659	1	Investigation is ongoing	complaint is assigned to staff and is still ongoing	N/A
Center for Employment Training 100 North Western, 3 rd Floor Chicago, Illinois 60612	2	2 complaints have been investigated	Both complaints are assigned to staff and are still ongoing	N/A
Chicago Community Learning Center 4753 North Broadway, Suite 602	1	Investigation is ongoing	complaint is assigned to staff and is still ongoing	N/A

Chicago, Illinois 60640				
Illinois School of Health Career- Chicago Campus 11 East Adams Street, Suite 200 Chicago, Illinois 60603	2	2 complaints have been investigated	Both complaints are assigned to staff and are still ongoing	N/A
Illinois Welding School, INC 5901 South Washington Street Bartonville, Illinois 61607	1	Investigation is ongoing	complaint is assigned to staff and is still ongoing	N/A
Madison Institute of Healthcare Careers 7700 West Madison Street River Forest, Illinois 60305	2	2 complaints were investigated	It was the determination of ISBE that in both cases the students were entitled to a refund	The decision was communicated with the school and the complainants
Midwest Institute of Technology 3712 West Montrose Avenue Chicago, Illinois 60611	1	complaint was investigated	Complaint was not timely filed	The complainant was told their complaint was not timely filed and as such could not be further investigated
National Personal Training Institute 550 Warrenville Road, Lower Level Lisle, Illinois 60532	1	Investigation is ongoing	complaint is assigned to staff and is still ongoing	N/A
PCCTI IT and Healthcare 2021 Midwest Road, Suite 300 Oakbrook, Illinois 60523	10	Investigation is ongoing for all complaints	ISBE is working with legal on issues related to these complaints	N/A
Samland Institute of Allied Health and Technology 4320 West Montrose Avenue Chicago, Illinois 60641	1	Investigation is ongoing	complaint is assigned to staff and is still ongoing	N/A

The College of Office Technology 1520 West Division Street Chicago, Illinois 60622	1	Investigation is ongoing	complaint is assigned to staff and is still ongoing	N/A
Windy City School of Pet Grooming 120 Turner Avenue Elk Grove Village, Illinois 60007	1	complaint was investigated	It was determined the complainant was due a full refund	Notification was sent to both the school and the complainant of the final decision

The following table responds to:

(3) The name and address of each school with respect to which or with respect to a representative of which the Superintendent refused to issue or renew a certificate or permit under this Act during the immediately preceding calendar year and the reasons for that refusal. .

School Name	School Address	Reason for the refusal
N/A	N/A	N/A

There are no schools to report under this section

The following table responds to:

(4) The name and address of each school with respect to which or with respect to a representative of which any certificate or permit issued under this Act was placed on probation, suspended, or revoked during the immediately preceding calendar year and the reasons for the probation, suspension, or revocation.

School Name	School Address	Reason for the probation, suspension, or revocation
N/A	N/A	N/A

There are no schools to report under this section

The following table responds to:

(5) The name and location of each school at which the Superintendent or his or her designee made any on site inspection, review, or investigation at any time during the immediately preceding calendar year and the date or dates on which each such on site visit was made at that school.

School Name	School Address	Date(s) for each visit
ATS Institute of Technology	25 East Washington Street, Suite 200, Chicago, IL 60602	9/29/2010
Best Med-Care Services, LTD	15525 South Park Avenue, Suite 103A,	11/3/10

	South Holland, IL 60473	
Career Training Center of Chicago	3525 West Peterson Avenue, Suite T25, Chicago, IOL 60659	12/13/10
Collins Certified Nurse Assistant Training Program	145 Eastern Avenue, Bellwood, IL 60104	11/29/10
Competent Healthcare	1928 West Montrose Avenue, Chicago, IL 60613	6/9/10
Computer Systems Institute	29 East Madison, Chicago, IL 60602	9/16/10
Divinity Institute of Allied Health	103 North Ottawa Street, Joliet, IL 60432	2/11/10
Elite Bartending	4042 North Milwaukee Avenue, Chicago, IL 60639	9/27/10
Everest College/Bedford Park	7414 South Cicero Avenue, Bedford Park, IL 60629	10/5/10
Everest College-Melrose Park	1101 West North Avenue, Melrose Park, IL 60160	11/7/10
Flashpoint, The Academy of Media Arts and Sciences	28 North Clark Street, Chicago, IL 60602	10/22/10
Genesis Healthcare Institute	1411 West Airport Road, Romeoville, IL 60446	4/23/10
Illinois Center for Broadcasting	530 South State Street, Chicago, IL 60605	12/9/10
Make Up First School of Makeup Artistry	100 North LaSalle Street, Suite 1015, Chicago, IL 60602	1/27/10
Midwest Education Group	4761 Woodcliff Lane, Palatine, IL 60067	11/18/10
Midwest School of Pet Grooming	557 North Hough, Suite E, Barrington, IL 60010	1/25/10
National College of Health	3530 W. Peterson Avenue, Suite 100, Chicago, IL 60659	9/9/10
Northwestern Institute of Health and Technology	4641 North Ashland Avenue, Chicago, IL 60640	6/16/10